

Televisit Patient Guide

Welcome to HSNT's tele-visits! We are excited to be able to offer this new way of connecting with you for your appointments. Here are a few tips and instructions that will help us to have the best quality visit possible and to prepare for your visit. You can join our telehealth from two platforms.

Healow App

You can download the Healow App from the app store on your phone. To find HSNT's practice, type the code **DIBIAD**

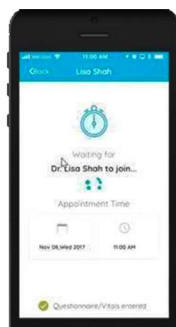
Log in and see Appointment Screen light up in Red



On the day of the appointment, click on the red icon when you are ready to start

Next, there's a screen where you can input your vitals: height, weight, etc. This is optional.

Lastly, you will be taken to a Virtual Waiting Room



Patient Portal

You will receive an email linking to the portal - please access it from a laptop or desktop computer.



To prepare for your visits, please make sure that you have your username and password to log into the patient portal for the first time. Go to healthntx.org and click on Patient Portal, then click "trouble logging in." This will prompt you to receive an email to get into the patient portal.

There will be an automatic compatibility check performed that is to ensure you have a webcam



Next, please wait in the virtual waiting room for your provider. This will tell your provider that you have "arrived" and are ready.

